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similarly situated*

**UNITED STATES DISTRICT COURT  
DISTRICT OF NEVADA**

ROBERT KLEIN, RAYMOND  
URIAS, AND SANDRA J. GUNTER,  
individually and on behalf of all others  
similarly situated;

Plaintiffs,

v.

National Collegiate Student Loan Trust  
2005-3; National Collegiate Student  
Loan Trust 2006-3; National Collegiate  
Student Loan Trust 2007-1; National  
Collegiate Student Loan Trust 2007-2;  
National Collegiate Student Loan Trust  
2007-3; National Collegiate Student  
Loan Trust 2007-4; Pennsylvania  
Higher Education Assistance Agency  
d/b/a American Education Services; and  
Transworld Systems, Inc.,

Defendants.

Case No.: 2:22-cv-01392-GMN-BNW

**PLAINTIFFS' OPPOSITION TO  
DEFENDANT AMERICAN  
EDUCATION SERVICES, LLC'S  
MOTION TO DISMISS**

Plaintiffs Richard Klein, Raymond Urias, and Sandra J. Gunter ("Plaintiffs"),  
individually and on behalf of all others similarly situated hereby submit this response  
in Opposition to Defendant American Education Services, LLC's ("AES") Motion to

1 Dismiss Plaintiffs' First Amended Complaint (ECF No. 42).

## 2 **I. INTRODUCTION**

3 AES moves to dismiss Plaintiffs' first amended complaint (FAC) under Rules  
4 12(b)(1) and (6) of the Federal Rules of Civil Procedure for lack of subject matter  
5 jurisdiction and failure to state a claim for which relief can be granted. (ECF No. 42,  
6 p.7). Contrary to AES's arguments, (1) the bankruptcy court has already determined  
7 Plaintiffs' loans were discharged; (2) Plaintiffs have Article III standing; and (3)  
8 Plaintiffs' claims do not fail as a matter of law. Accordingly, AES's Motion to Dismiss  
9 should be denied.  
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## 13 **II. BACKGROUND**

14 Under the Bankruptcy Code, private student loans are not dischargeable in  
15 bankruptcy if they are "qualified education loans," meaning they are incurred by eligible  
16 students at eligible institutions, for eligible education expenses—the cost of attendance  
17 at a qualified educational institution. 11 U.S.C. § 523(a)(B); 26 U.S.C. § 221(d)(1)–(2).  
18 However, "non-qualified," direct-to-consumer loans, including those made to students  
19 at eligible schools that exceed the cost of attendance, are not qualified education loans  
20 and, accordingly, are dischargeable in bankruptcy.  
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23 Trust Defendants are Delaware-based debt servicers organized between 2001 and  
24 2007 that focus on private student loans they are assigned and, as their "principal  
25 business," "collect[] on defaulted loans through collection letters, lawsuits, post-  
26 judgment collection efforts, and report[] the loans to consumer reporting agencies."  
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(ECF No. 20, ¶¶70–71). “The basic purpose of each Defendant is to acquire a pool of private student loans issue notes secured by that pool of student loans, and to service and collect on those student loans.” *Id.* at ¶72. The Trust Defendants acquired more than 800,000 private student loans from originating lenders, including those of Plaintiffs. *Id.* at ¶82.

AES is a Pennsylvania public corporation and government instrumentality that guarantees and services student loan debt across the country, including in this District. *Id.* at ¶18. AES serviced the student loans co-signed by Plaintiffs. *See id.* at ¶¶88, 123, 142.

Plaintiffs each co-signed a private student loan for a child or relative that was later assigned to AES and one of the Trust Defendants;<sup>1</sup> however, in each case these loans exceeded the cost of attendance and were, accordingly, not qualified education loans. In May 2007, Mr. Klein co-signed a private student loan for his daughter, who was 23 and no longer lived with him, to borrow \$5,464.00 to attend the University of Nevada, Las Vegas for the 2007–08 academic year. *Id.* at ¶¶87–90. Mr. Klein’s daughter was not his dependent when he co-signed, she never attended the school, the loan was paid directly to the daughter, and the loan amount exceeded the cost of attendance of \$3,622.50 for UNLV in that term, so the loan was a “mixed use” loan not a qualified education loan under 11 U.S.C. § 523(a)(8)(B). *Id.* at ¶92–95. *See also* 26 U.S.C. §

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<sup>1</sup> For instance, Mr. Klein’s loan was assigned to “AES/NCT.” NCT stands for National Collegiate Delaware Trust and designates one of the Trust Defendants.

1 221(d)(1); 26 C.F.R. § 1.221-1(e)(4) (defining mixed-use and qualified education loans  
2 with examples).

3 Mr. Urias similarly “co-signed on a private student loan for his nephew, who  
4 borrowed approximately \$10,000” to attend UNLV when the nephew was not a  
5 dependent, the loan was paid directly to the nephew, and the loan exceeded the cost of  
6 attendance. (ECF No. 20, ¶¶118–19, 126–27). Finally, Ms. Gunter “co-signed on a  
7 ‘private student loan’ for her daughter” for \$20,000 “to attend the College of Southern  
8 Idaho . . . ,” which far exceeded the cost of attendance. *Id.* at ¶¶140, 144–45.

11 All three Plaintiffs filed for bankruptcy under Chapter 7 or Chapter 13 in the  
12 United States Bankruptcy Court for the District of Nevada. *Id.* at ¶¶98, 121, n.3, 140,  
13 n.5. The obligations to Trust Defendants and AES were scheduled in each bankruptcy  
14 proceeding and they received notice of the bankruptcy. *Id.* at ¶¶99, 129, 141. Following  
15 the bankruptcy petitions, an “automatic stay” barred other legal proceedings related to  
16 Plaintiffs’ debts and barred reporting of collection information by any of the  
17 Defendants. *Id.* at ¶100; *see id.* at ¶¶130, 150.

21 Defendants did not request relief from the “automatic stay” codified at 11 U.S.C.  
22 § 362 *et seq.*, which prohibits creditors included in a consumer’s bankruptcy from  
23 engaging in collection activities while the bankruptcy was pending to pursue the  
24 consumer on any personal liability for any of the underlying debts. *Id.* at ¶¶102, 132,  
25 152. Nor did Defendants file any proceedings to declare their alleged debts “non-  
26 dischargeable” pursuant to 11 U.S.C. § 523 *et seq.* *Id.* at ¶¶101, 131, 151.

1 All three Plaintiffs received a bankruptcy discharge under 11 U.S.C. § 727, and  
2 just like most of Plaintiffs' consumer debts, their private student loans were discharged  
3 in the bankruptcy proceedings. *Id.* at ¶¶103–04; 133–34, 153–54.

4  
5 Since Plaintiff's bankruptcy discharges, Defendants have continued to report the  
6 private student loan debt on their credit reports in "current" status with a current balance  
7 that is still due and owing. *Id.* at ¶105–08. With respect to each Plaintiff, the  
8 representations that the debt on the private student loan is due and owing are false and  
9 misleading as Plaintiff does not owe a debt to Defendants. *Id.* at ¶111. As a result of  
10 Defendants' unlawful debt collection practices, including obtaining a default judgment  
11 and garnishment in the case of Mr. Urias, Plaintiffs have paid money not owed, and as  
12 a result of Defendants' unlawful credit reporting, Plaintiffs have experienced emotional  
13 distress arising out of the actions complained of. *Id.* at ¶¶110, 116, 135–37, 139.

14  
15 As a matter of policy and practice, Defendants regularly and consistently fail to  
16 engage in any efforts to ensure the debts upon which they attempt to collect are not  
17 subject to a bankruptcy discharge, or to inform debtors of the fact that private student  
18 loans were only non-dischargeable if they satisfy Section 523(a)(8)(B). *Id.* at ¶¶161,  
19 44–46. Defendants' failure to identify and eliminate discharged debts constitute their  
20 standard procedure for conducting their debt collection activities. *Id.* at ¶162.

21  
22 Pursuant to Federal Rule of Civil Procedure 23, Plaintiffs brought this action  
23 individually and on behalf of a class initially defined as:  
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1 *National Class*: All persons who obtained non-qualified education loans  
 2 that were not reaffirmed or excepted from discharge under any provision  
 3 of section 523(a)(8) prior to them filing bankruptcy and were subsequently  
 4 discharged in their bankruptcy, but Defendants have continued to collect  
 on these debts as if the “student loans” were not discharged in bankruptcy.

5 *Nevada Class*: All residents of Nevada whose “private student loans” were  
 6 incurred prior to them filing bankruptcy and then these loans were  
 7 subsequently discharged in their bankruptcy, but Defendants have  
 8 continued to collect on these debts as if the “student loans” were not  
 discharged in bankruptcy.

9 *Id.* at ¶164.

10 Under federal bankruptcy laws, Plaintiffs’ and Class Members’ discharge orders  
 11 fully and completely discharge all statutorily dischargeable debts incurred prior to the  
 12 filing of bankruptcies, except for those that have been: (1) reaffirmed by the debtor in a  
 13 reaffirmation agreement; or (2) successfully challenged as non-dischargeable by one of  
 14 the creditors in a related adversary proceeding. For Plaintiffs and Class Members, the  
 15 debts at issue have been discharged through bankruptcy. *Id.* at ¶164. Meanwhile,  
 16 Defendants continuously breached obligations under federal and state debt collection  
 17 laws in endeavoring to collect on these already-discharged debts. *Id.* at ¶ 163.

### 21 **III. ARGUMENT**

#### 22 **A. Legal Standard**

23 To survive a motion to dismiss for failure to state a claim upon which relief can  
 24 be granted under Federal Rule of Civil Procedure 12(b)(6), a complaint must “contain[]  
 25 enough facts to state a claim to relief that is plausible on its face.” *Ashcroft v. Iqbal*, 556  
 26 U.S. 662, 696 (2009). “District courts must apply a two-step approach when considering  
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1 motions to dismiss.” *Amistad Christiana Church v. Life is Beautiful, LLC*, 132 F.  
2 Supp.3d 1246, 1250 (D. Nev. 2015) (citing *Iqbal*, 556 U.S. at 679). First, the court  
3 accepts as true all well-pleaded factual allegations in the complaint and draws all  
4 reasonable inferences therefrom in the plaintiff’s favor. *Id.* (citations omitted). “Second,  
5 the court must consider whether the factual allegations in the complaint allege a  
6 plausible claim for relief.” *Id.* (citing *Iqbal*, 556 U.S. at 679). “A claim is facially  
7 plausible when the complaint alleges facts that allow the court to draw a reasonable  
8 inference that the defendant is liable for the alleged misconduct.” *Id.* at 1250–51 (citing  
9 *Iqbal*, 556 U.S. at 663). “Determining whether a complaint states a plausible claim for  
10 relief will be a context-specific task that requires the district court to draw on its judicial  
11 experience and common sense.” *Id.* at 1251 (cleaned up).

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15 **B. The Nevada Bankruptcy Court Has Already Determined Plaintiffs’**  
16 **Loans Were Discharged**

17 AES first argues that what it characterizes as the “threshold issue” of a  
18 “determination that the Disputed Loans were dischargeable” was not addressed by the  
19 bankruptcy court in its discharge orders. (ECF No. 42, at p.10). To the contrary, the  
20 FAC alleges and Plaintiffs contend that the discharge orders entered by the bankruptcy  
21 court in each of their cases (and those of class members) did in fact discharge the loans  
22 at issue here. (*see, e.g.*, ECF No. 20, at ¶¶103–04). While stating that “most student  
23 loans” were “*not* discharged,” the discharge orders necessarily recognized that some  
24 student loans were. *Id.* at Exs. D, H, and L. Accordingly they recognized, *inter alia*,  
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1 Section 523's exceptions to discharge, including the requirement that loans be  
2 dischargeable if they are not "to repay funds received as an educational benefit" or are  
3 not otherwise "qualified education loan[s]" (i.e., they exceed the cost of attendance). 11  
4 U.S.C. §§ 523(a)(8)(A)(ii), (B).  
5

6 AES's reliance on *Barrientos v. Wells Fargo Bank, N.A.*, 633 F.3d 1186 (9th Cir.  
7 2011), is unavailing. Plaintiffs here do not seek a determination that the loans at issue  
8 are discharged, since Plaintiffs contend the bankruptcy court's discharge orders already  
9 made that determination; rather, they seek enforcement of the discharge orders through  
10 injunctive relief based, *inter alia*, on contempt. AES argues that the appropriate action  
11 would be to initiate an adversary proceeding in the bankruptcy court, but *Barrientos*  
12 held that was precisely the wrong procedure to obtain the remedy Plaintiffs seek. *See*  
13 *Barrientos*, 633 F.3d at 1189 (holding adversary proceeding is unavailable to pursue  
14 contempt for violation of discharge order). Although this Court may determine it is not  
15 empowered to enter contempt based on the bankruptcy court's discharge orders, as  
16 discussed below, it should nevertheless refer this case to the bankruptcy court to enforce  
17 those orders under Local Bankruptcy Rule 1001 rather than dismissing this case. *See*  
18 *Walls v. Wells Fargo Bank, N.A.*, 276 F.3d 502, 505 (noting that district court referred  
19 contempt claim to bankruptcy court rather than dismissing it).  
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### 25 **C. Plaintiffs Have Article III Standing**

26 AES next argues Plaintiffs lack Article III standing because they failed to allege  
27 injury-in-fact. "When faced with a Rule 12(b)(1) motion, the plaintiff bears the burden  
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1 of proving the existence of the court’s subject matter jurisdiction.” *In re Consolidated*  
2 *Meridian Funds*, 485 B.R. 604 (Bankr. W.D. Wash. 2013) (citing *Thompson v.*  
3 *McCombe*, 99 F.3d 352, 353 (9th Cir. 1996)). “To satisfy Article III standing, ‘[t]he  
4 plaintiff must have (1) suffered an injury in fact, (2) that is fairly traceable to the  
5 challenged conduct of the defendant, and (3) that is likely to be redressed by a favorable  
6 judicial decision.’” *Van Patten v. Vertical Fitness Group, LLC*, 847 F.3d 1037, 1042  
7 (9th Cir. 2017) (quoting *Spokeo, Inc. v. Robins*, 578 U.S. 330, 339 (2016)). “An injury  
8 qualifies as ‘concrete’ if it is ‘real’ rather than ‘abstract’—that is, ‘it must actually  
9 exist.’” *Id.* (quoting *Spokeo*, 578 U.S. at 340).

13 AES relies on *TransUnion LLC v. Ramirez*, 141 S. Ct. 2190, 2200 (2021), and  
14 asserts that like the plaintiffs in *TransUnion*, Plaintiffs have not shown concrete harm.  
15 This argument is without merit. In *TransUnion*, the Supreme Court held the plaintiffs  
16 had not shown either (1) “the risk of future harm materialized—that is, that the  
17 inaccurate OFAC alerts in their internal TransUnion credit files were ever provided to  
18 third parties or caused a denial of credit”; *or* (2) “that the class members were  
19 independently harmed by their exposure to the risk itself—that is, that they suffered  
20 some other injury (such as an emotional injury) from the mere risk that their credit  
21 reports would be provided to third party businesses.” *Id.* at 2211. Had they shown either,  
22 the Supreme Court held, the requirement for concrete harm would have been satisfied.  
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26 *See id.*

1 Here, unlike the Plaintiffs in *TransUnion*, Plaintiffs have alleged they and the  
2 Class Members “were (and continue to be) damaged as a direct and proximate result of  
3 Defendants’ unlawful conduct including without limitation, fear of credit denials, out  
4 of pocket expenses in challenging the accurate reporting, damage to their  
5 creditworthiness, emotional distress, loss of privacy, and other economic and non-  
6 economic harm . . . .” (ECF No. 20, ¶292) While doubtless many of the Plaintiffs’ and  
7 Class Members’ impacted credit reports were in fact provided to prospective lenders,  
8 employers, or landlords, Plaintiffs have adequately alleged “other injury (such as  
9 emotional injury) from the mere risk that their credit reports would be provided to third  
10 party businesses.” *TransUnion*, 141 S. Ct. at 2211.  
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14 These emotional injuries arising from the concern about impacts on Plaintiffs’  
15 and Class Members’ creditworthiness are also detailed elsewhere in the complaint. For  
16 instance, Plaintiffs specifically alleged Mr. Klein “experienced anxiousness and  
17 hopelessness as he was forced to re-live the stress of debt collection activities and felt  
18 he lost the benefit of the fresh start he should have received after his bankruptcy  
19 discharge,” and “[his] credit worthiness was also negatively affected as a result of  
20 AES’s[] unlawful behavior complained of herein.” (ECF No. 20, at ¶116–17); *see also*  
21 *id.* at ¶292 (“[Mr. Klein] and the Class Members were (and continue to be)  
22 damaged . . . including without limitation, fear of credit denials out-of-pocket expenses  
23 in challenging the inaccurate reporting, damage to their creditworthiness, emotional  
24 distress, loss of privacy, and other economic and non-economic harm.”). Similarly, as  
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1 another example of emotional injuries alleged, Plaintiffs specifically alleged Mr. Urias  
2 “has experienced emotional distress resulting from the stress, anxiety, fear, anger, and  
3 frustration he experienced arising out of the actions complained of herein.” *Id.* at ¶139.  
4

5 Plaintiffs’ injuries due to risk of loss of creditworthiness extend to pecuniary  
6 injury as well, because “when a Class Member needs to rent a car, obtain employment  
7 or rent an apartment, or other similar transactions, and they are advised by Defendants  
8 they will not remove the erroneous information unless they pay the debt, Class Members  
9 often pay the debt despite the fact that it has been discharged in bankruptcy.” *Id.* at  
10 ¶246.  
11

12  
13 Finally, these alleged injuries extend not merely to allegations of violations of  
14 the FCRA, but to “all of the actions complained of [in the FAC].” *Id.* at ¶139. Each  
15 claim expressly incorporates previous allegations. *See id.* at ¶¶266, 268, 294, 297, 302,  
16 316.  
17

18 Accordingly, Plaintiffs have adequately alleged injuries that are concrete for each  
19 claim under *TransUnion* and, contrary to AES’s arguments, Plaintiffs’ allegations do  
20 not “rely on a nonexistent automatic right to recover damages based on the alleged  
21 statutory violations by AES.” (ECF No. 42, at p.13). Plaintiffs have shown Article III  
22 standing. AES’s motion to dismiss for lack of subject matter jurisdiction should be  
23 denied.  
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#### **D. Plaintiffs State Plausible Claims for Relief**

Next, AES argues that Plaintiffs' claims fail as a matter of law because they are "speculative" under *Bell Atlantic Corp v. Twombly*, 550 U.S. at 555. Contrary to AES's arguments, Plaintiffs have stated plausible claims for relief.

##### *i. Plaintiffs' FCRA Claim is Valid*

AES argues that Plaintiffs' FCRA claim is not plausible because it alleges there is an unresolved legal question here and, under a recent Second Circuit decision, "[an] unresolved legal question regarding the application of section 523(a)(8)(A)(i) to [] [the debtor's] educational loan render[ed] his claim non-cognizable under the FCRA." *Mader v. Experian Info. Sols., Inc.*, 56 F.4th 264 (2d Cir. 2023). The decision in *Mader* is nonbinding and in any event it does not apply here because, unlike the dispute over the definition of the statutory term "program" in that case, there is no serious legal dispute about whether loans which exceed the cost of attendance are dischargeable in bankruptcy (they are), only a factual dispute over whether the loans at issue here were discharged by the bankruptcy court's discharge orders.

Although both *Mader* and this case involve loans the defendants contend were not discharged for educational purposes, the exception to bankruptcy discharge the plaintiff in *Mader* relied upon—§ 523(a)(8)(A)(i)—demanded the result there because it required legal analysis of an ambiguous clause: "made under any program funded in whole or in part by" the government or a nonprofit. The Second Circuit noted that acknowledging the cognizability of a claim under this subsection would have required

1 interpreting the term “program” narrowly enough to avoid bringing all education loans  
 2 within its ambit, and it further noted courts had disagreed about the level of specificity  
 3 required when identifying a qualifying “program” under the § 523(a)(8)(A)(i)  
 4 exception. *Id.* at 268–69. Here, in contrast the question is simply whether the loan is a  
 5 “qualified education loan” under § 523(a)(8)(B), which only involves a question of  
 6 whether the loan covered the “cost of attendance” under 26 U.S.C. § 221(d)(2) and 20  
 7 U.S.C. § 10871l (1986). These statutes clearly define the costs included in the term such  
 8 as “tuition and fees” and “room and board,” which are readily ascertainable, and do not  
 9 carry the ambiguity inherent in construing the term “program.” Accordingly, the  
 10 inaccuracy alleged here does not involve the sort of “unsettled” legal question rejected  
 11 in *Mader* and does not “evade[] objective verification,” but is easily resolved. Because  
 12 the loans exceeded the cost of attendance at the respective institutions, the loans at issue  
 13 were dischargeable in bankruptcy under section 523(a)(8)(A)(ii) and discharged by the  
 14 discharge orders in each respective bankruptcy case.

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 19 *ii. Plaintiffs’ Unjust Enrichment Claim is Valid*

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 21 AES next argues that Plaintiffs’ unjust enrichment claim fails. Plaintiffs have  
 22 stated a plausible claim for relief for unjust enrichment against AES, which requires  
 23 “receipt of a benefit and unjust retention of the benefit at the expense of another.” *In re*  
 24 *Yu Hua Long Invs., LLC*, 2023 WL 128615, at \*1 (9th Cir. Jan. 9, 2023). Plaintiffs  
 25 allege AES and other defendants have continued to attempt to collect and have  
 26 successfully wrongfully collected debt on loans that were in fact discharged. (ECF No.  
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20, at ¶260). They did so by misrepresenting to Plaintiffs—and to third parties via inaccurate credit reporting—that the debts were still due and owing. By inaccurately representing the status of these loans to credit rating agencies and negatively affecting Plaintiffs’ credit scores, AES and other Defendants coerced Plaintiffs to make payments. *Id.* at ¶259–61.

AES cites the voluntary payment doctrine as a defense. Under Nevada law, “[t]he voluntary payment doctrine is an affirmative defense that ‘provides that one who makes a payment voluntarily cannot recover it on the ground that he was under no legal obligation to make the payment.’ ” *Nevada Ass’n Servs., Inc. v. Eighth Jud. Dist. Ct.*, 338 P.3d 1250, 1253 (Nev. Sup. Ct. 2014) (quoting *Best Buy Stores v. Benderson-Wainberg Assocs.*, 668 F.3d 1019, 1030 (8th Cir. 2012)). “The ‘voluntary’ in the voluntary payment doctrine does not entail the mere payment of the bill or fee. Instead, it considers the willingness of a person to pay a bill *without protest as to its correctness or legality.*” *Id.* (cleaned up) (emphasis in original). Moreover, even if the defense is properly raised, it will not apply if an exception applies, including “fraud, coercion, or mistake of fact.” *Id.* at 1254 (citing *Randazzo v. Harris Bank Palatine, N.A.*, 262 F.3d 663, 666 (7th Cir. 2001)). Here, Plaintiffs have protested that the debts were owed by attempting to revise their credit reports while Defendants, including AES, decline to do so. (e.g., ECF No. 20, at ¶245). Even assuming, *arguendo*, payments were voluntarily made and the doctrine applies, Plaintiffs allege a course of conduct by AES and other

1 Defendants establishing that exceptions apply which preclude application of the  
2 doctrine, including fraud, coercion, and mistake of fact. *See id.* at ¶¶242–60.

3 Accordingly, Plaintiffs’ have stated a plausible claim for relief for unjust  
4 enrichment.  
5

6 *iii. Plaintiffs’ NDTPA Claim is Valid*

7 AES argues Plaintiffs’ NDTPA claim fails because the NDTPA does not apply  
8 to the conduct at issue here, and because the claim is not adequately pled. AES is wrong  
9 on both counts.  
10

11 First, even assuming consumer lending is not a “service[]” under the NDTPA  
12 (an issue not previously decided by Nevada courts), the NDTPA’s ‘catch-all provision’  
13 extends protections beyond the sale or lease of goods or services.  
14

15 Nev. Rev. Stat. § 41.600(2)(e) provides that “any person who is a victim of  
16 consumer fraud may bring a cause of action against the alleged perpetrator.” “Consumer  
17 fraud includes ‘[a] deceptive trade practice’ as defined by the NDTPA.” *R.J. Reynolds*  
18 *Tobacco Co. v. Eighth Jud. Dist. Ct. in & for Cnty. of Clark*, 138 Nev. Adv. Op. 55, 514  
19 P.3d 425, 429 (2022) (quoting NRS 41.600(2)(e)). Under the NDTPA, “Deceptive trade  
20 practices” are defined broadly through a catch-all provision which prohibits a person  
21 “in the course of his or her business or occupation” from “[k]nowingly mak[ing] any  
22 other false representation in a transaction.” Nev. Rev. Stat. § 598.0915(15).  
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26 AES does not cite Nevada state law to support its position. Nevada courts have  
27 not conclusively held whether conduct by lenders to consumers is covered by the  
28

1 NDTPA. However, while other “deceptive trade practices” prohibited under § 598.0915  
2 “apply specifically to the sale or lease of goods or to retail installment transactions,” the  
3 Supreme Court of Nevada has held in an unpublished decision that “NRS 598.0915(15)  
4 could apply to [other] transactions.” *Davenport v. GMAC Mortg.*, 129 Nev. 1109, 2013  
5 WL 5437119, at \*2 (unpublished disposition). Accordingly, one need only be engaged  
6 “in the course of his or her business or occupation” when “making a false representation  
7 in a transaction” for one’s act to fall within the ambit of this provision. That  
8 “transaction” is not limited to one for sale or lease of goods or services. In *Davenport*,  
9 the transaction was for the sale of real estate. *Id.* Here, the transactions into which  
10 Defendants, including AES, entered were the original loans which they assumed and  
11 their subsequent wrongful attempts to collect on those loans. Irrespective of conflicting  
12 interpretations from prior decisions of federal district courts, this court should be  
13 persuaded by the clearest pronouncement of the highest court of the state on this state-  
14 law matter.

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19 Second, AES argues the NDTPA claim was not pled with sufficient particularity.  
20 Plaintiffs have alleged that “Defendants,” including AES, violated the NDTPA by  
21 “knowingly making false representations regarding Plaintiffs’ legal rights and  
22 obligations regarding the alleged debts.” (ECF No. 20, ¶317). Although Defendants  
23 make the conclusory argument that the complaint does not state specific facts about  
24 when Defendants violated the NDTPA or made the false representations alleged, the  
25 complaint makes these allegations throughout and incorporates them by reference in the  
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1 NDTPA claim, which specifically references “the above detailed conduct.” *Id.* at ¶316–

2 17. The false representations alleged in the FAC include, for example, Defendants:

- 3 • falsely reporting to third parties that Plaintiffs’ loans were past due and
- 4 owing;
- 5 • asserting to Plaintiffs that these discharged loans were past due and owing;
- 6 • threatening in dunning letters to make false reports to Plaintiffs’ credit
- 7 reports; and
- 8 • advising Plaintiffs and members of the class that the erroneous and harmful
- 9 information will remain on their credit reports for at least seven years.
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13 *Id.* at ¶¶231–35, 245.

14 This NDTPA claim is stated with the requisite particularity. Plaintiffs state a  
15 valid claim under the NDTPA.

16  
17 *iv. Plaintiffs’ Section 524 Claim is Valid*

18 AES argues that under *Walls v. Wells Fargo Bank, N.A.*, 276 F.3d 502, 504 (9th  
19 Cir. 2002), and Plaintiffs concede, that there is no private cause of action under Section  
20 524. However, the Court in *Walls* also recognized the traditional remedy for a claim for  
21 violation of a discharge injunction under Section 524: injunctive relief, including a  
22 contempt proceeding under 11 U.S.C. § 105(a). *See Walls*, 276 F.3d at 505 (“The district  
23 court granted Walls’s motion by referring her claims . . . for contempt on account of the  
24 alleged violation of the automatic stay and the discharge injunction, to the bankruptcy  
25 court.”). As the scope and remedy of the discharge orders for Plaintiffs and Class  
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1 Members are “core” bankruptcy matters, and the United States District Court for the  
2 District of Nevada has referred all bankruptcy matters to bankruptcy judges in its local  
3 rules, Plaintiffs respectfully request this court automatically refer Plaintiffs’ and Class  
4 Members claims under Section 524 and this entire action to the bankruptcy court under  
5 Local Bankruptcy Rule 1001. Bankr. D. Nev. R. 1001. *See In re Homaidan*, 640 B.R.  
6 810 (Bankr. E.D.N.Y. July 8, 2022), *appeal dismissed sub nom. Navient Sols., LLC v.*  
7 *Homaidan*, No. 17-AP-1085(ESS), 2022 WL 4079579 (E.D.N.Y. Sept. 6, 2022)  
8 (granting injunctive relief because, *inter alia*, plaintiff had shown a likelihood of  
9 success on the merits for alleged discharge order injunction violations of plaintiff *and*  
10 putative class members under Section 524). Accordingly, Plaintiffs request this court  
11 refer all core matters, including both Plaintiffs and Class Members’ Section 524 claims  
12 to the bankruptcy court which, having originated Plaintiffs’ discharge orders, has  
13 authority to enforce those orders through contempt. This is precisely the “injunctive  
14 relief, and all appropriate damages and other recovery . . . pursuant to the Court’s  
15 inherent powers and its statutory 11 U.S.C. § 105(a) powers” sought by plaintiffs. (ECF  
16 No. 20, ¶301). While referral to the bankruptcy court is appropriate, as Plaintiffs merely  
17 seek to enforce through contempt orders of the bankruptcy court, which “operates as an  
18 injunction against the commencement or continuation of an action, the employment of  
19 process or an act to collect, recover or offset any such debt as a personal liability of the  
20 debtor,” 11 U.S.C. § 524(a)(2), dismissal of this claim is inappropriate under *Walls*.

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1           v.       *Plaintiffs' Declaratory Judgment Claim is Valid*

2           AES also argues Plaintiffs lack standing to bring a declaratory judgment claim  
3 on the grounds that their bankruptcy proceedings have ended and, in the case of Mr.  
4 Klein and Mr. Urias, they have repaid their loans due to inaccurate and illegal reporting  
5 by Defendants. (ECF No. 39, p.8). But while some of the harms alleged in the FAC  
6 have passed, other harms are ongoing. In particular, Plaintiffs repeatedly allege not only  
7 that Defendants have made inaccurate credit reports to credit reporting agencies in the  
8 past, but that they continue to do so and, most importantly, that they are continuously  
9 “failing to properly investigate disputes concerning the inaccurate data Defendants are  
10 reporting in consumers’ credit files, and failing to correct such inaccuracies, which  
11 Defendants knew or should have known were erroneous and which caused Plaintiffs’  
12 and the Class damages.” (ECF No. 20, ¶155). Accordingly, Defendants’ conduct in  
13 failing to correct past inaccurate credit reports—and the damages Plaintiffs and Class  
14 Members suffer and will continue to suffer from that continued failure—is ongoing.  
15 This failure to correct inaccurate credit information is itself a violation of the discharge  
16 orders, which operate as injunctions under Section 524. These continuous harms are  
17 “real and substantial.” *California v. Texas*, 210 L.Ed.2d 230, 141 S.Ct. 2104, 2115–16  
18 (citation omitted). Obtaining a declaratory judgment that the bankruptcy discharge  
19 orders in the cases of Plaintiffs and Class Members discharged the loans at issue  
20 “admit[s] of specific relief through a degree of a conclusive character,” and injunctive  
21 relief would abate the ongoing harms of Plaintiffs and Class Members.  
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1           Accordingly, Plaintiffs have standing to pursue declaratory judgment on behalf  
2 of themselves and Class Members, and this claim should not be dismissed.

3           *vi. Plaintiffs' Claims Are Not Barred by Walls*

4           Finally, AES argues that, under *Walls*, besides the claim based on Section 524,  
5 all of Plaintiffs' other claims are barred as well, including the claims for unjust  
6 enrichment, and violations of the FDCPA, FCRA, and NDTPA.  
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8           In *Walls*, the plaintiff alleged claims not only for willful violation of the  
9 automatic stay of the bankruptcy court and for contempt for violation of the discharge  
10 injunction under Section 524, which were referred to the bankruptcy court as core  
11 bankruptcy matters, but also claims for violation of "an implied right of action under §  
12 524, and for violation of the FDCPA." *Walls*, 276 F.3d at 505. While, as previously  
13 discussed, the Ninth Circuit held that Section 524 did not create or imply a private right  
14 of action for an order other than contempt, *id.* at 506–09, it also addressed the plaintiff's  
15 FDCPA claim. The plaintiff argued that the Bankruptcy Code did not preclude a  
16 simultaneous claim under FDCPA. The Ninth Circuit rejected this argument, "read[ing]  
17 the two competing statutes jointly" under *Ruckelshaus v. Monsanto Co.*, 467 U.S. 986  
18 (1984), and concluding that the FDCPA claim was "based on an alleged violation of §  
19 524" and "necessarily entails bankruptcy-laden determinations." *Id.* at 510. The Court  
20 concluded that "[n]othing in either Act persuades us that Congress intended to allow  
21 debtors to bypass the Code's remedial scheme when it enacted the FDCPA." *Id.*  
22 Accordingly, to determine whether a claim is precluded by Section 524, this court must  
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1 read the two competing statutes together and determine whether there is an  
2 irreconcilable conflict.

3 While Plaintiffs contend that *Walls* was wrongly decided on this point, they  
4 concede that *Walls* binds this Court with respect to like cases. But unlike the FDCPA  
5 claim in *Walls*, Plaintiffs' claim is not "based on an alleged violation of Section 524."  
6 The FCRA claim is not duplicative of Section 524. Plaintiffs have alleged that  
7 Defendants violated the FCRA by reporting inaccurate information without reasonable  
8 care that is the violation of the FCRA, not by collecting a debt. While a creditor might  
9 use reports to credit rating agencies in an attempt to coerce payment, collection itself is  
10 incidental to the conduct prohibited by the Act. Accordingly, Section 524 and the FCRA  
11 are not competing statutes but complementary, because they prohibit entirely different  
12 acts. So *Walls* does not preclude Plaintiffs' FCRA claim.

13 Similarly, the Declaratory Judgment Act claim can be harmonized with Section  
14 524 because they provide different relief. While Section 524 "operates as an injunction  
15 against collecting debt as a personal liability of the debtor," *Walls*, 276 F.3d at 504,  
16 "[t]he express purpose of the Federal Declaratory Judgment Act was to provide a  
17 milder alternative to the injunction remedy . . . ." *Steffel v. Thompson*, 415 U.S. 452  
18 (1974) (quoting S. Rep. No. 1005, 73d Cong., 2d Sess. (1934)); *see id.* at 469 ("The  
19 Court has recognized that different considerations enter into a federal court's decision  
20 as to declaratory relief, on the one hand, and injunctive relief, on the other." (cleaned  
21 up)).

1 Finally, Plaintiffs’ state law claims for unjust enrichment and violations of the  
2 NDTPA are not preempted by Section 524. While the Court in *Walls* was required to  
3 “read two competing statutes jointly” and harmonize congressional intent, that analysis  
4 is inapplicable to state-law claims, as the requirement to harmonize the intent behind  
5 competing federal statutes does not extend to harmonizing Congressional intent with  
6 that of state legislatures. AES cites no binding authority that Section 524 preempts state-  
7 law claims.  
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10 Alternatively, assuming this Court determines all of these claims are based on an  
11 alleged violation of Section 524 or include bankruptcy-laden determinations, Plaintiffs  
12 respectfully request that, rather than dismissing them, this Court refer these claims to  
13 the bankruptcy court because such determinations involve “core” bankruptcy  
14 proceedings under Local Rule of Bankruptcy Practice 1001.  
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17 WHEREFORE, Plaintiffs respectfully request the Court deny AES’s Motion to  
18 Dismiss and, in the alternative, refer Plaintiffs’ claims on behalf of themselves and  
19 putative class members to the bankruptcy court pursuant to Local Rule of Bankruptcy  
20 Practice 1001.  
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23 Dated: April 10, 2023

24  
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